



The Service Solution That Will Bring Many Returns

Elite IPK II Hospitality Management Solution

Manage Your Properties *More Efficiently*

KEY FEATURES

- Property Management System Integration (PMS)
- Wake-Up Call
- Single-Digit Dialing
- Message-Waiting Lamp Service
- Room-to-Room Call Restriction
- Toll Restriction Check-In Mode
- Room Status
- Room Status Printout
- Do Not Disturb
- Flexible Numbering

Empowered by Innovation

NEC

It's All About Improved Productivity

If you would like to improve the ROI of your properties, look into the Elite® IPK II Hospitality Management System from NEC Unified Solutions. It can help your employees save time and lower your operational expenses while providing your guests with responsive, high-end hospitality services.

Aside from enhancing the total guest experience thanks to its extensive feature-set, the Elite IPK II integrates with your property management system (PMS) through NEC's Property Management System Interface (PMSI). It helps you run your properties more efficiently and integrates with most EliteMail systems to provide your guests with the very latest in messaging services.

KEY FEATURES

- **Property Management System Integration (PMS):** The IPK II Hotel/Motel System integrates with your existing PMS system to run your properties more efficiently.
- **Wake-up Call:** It's like having a "talking alarm clock" in every room. This feature wakes guests with music-on-hold or with pre-recorded messages at the desired time.
- **Single-Digit Dialing:** Your guests have one-digit access to your property's services and amenities.
- **Message-Waiting Lamp Service:** With an integrated voice mail system, the IPK II system illuminates the guest's message-waiting lamp when a message is received and extinguishes the lamp when the guest retrieves messages.
- **Room-to-Room Call Restriction:** If you choose, you can prevent guests in rooms from calling each other, thereby maintaining the privacy of all guests.
- **Toll Restriction Check-in Mode:** Set up two different toll-restrictions: Guests can dial anywhere and be charged appropriately when the room is occupied. When vacant, the room's telephone can be restricted to, for example, room-to-room calls.
- **Room Status:** This feature monitors the status of each guest room: "Checked In," "Checked Out," "Maid Required" and "Maid In Room." Room Status maximizes room usage by coordinating housekeeping activities with your reservation desk.
- **Room Status Printout:** Print up-to-the-minute summary reports that list the status of all rooms for management review: Calling Restrictions, Do Not Disturb status, Message Waiting status and Wake Up Call status.
- **Do Not Disturb:** A guest or staff member can set a phone to Do Not Disturb status, preventing unwanted calls and pages.
- **Flexible Numbering:** The Elite IPK II's numbering plan can be set so the room number and extension number are identical—a convenience for guests and staff alike.

The Power of Integration

Thanks to PMSI, your Elite IPK II interfaces with your PMS to support and control many front- and back-office functions, including:

- Message waiting indication
- Room/housekeeping status
- Room changes
- Check-in/check-out suite services

World-Class Voice Mail Service

The Elite IPK II integrates with EliteMail LX, providing guest and administration voice mail services. When the system receives a message, it lights the guest's message-waiting lamp. When the guest retrieves messages, the system extinguishes the lamp. When a guest checks out, the system deletes all messages from the room's voice mailbox.

The EliteMail LX hospitality package wake-up feature allows guests to add, delete, change and confirm their own wake-up calls.

EliteMail LX can also enhance internal communication with simultaneous broadcast messaging to the entire hotel staff. Employees can leave messages for each other, housekeeping and maintenance. Room service staff can be alerted via page or cell phone.

The Elite IPK II also supports voice mail networking so a single voice mail system in an NEC network can support voice mail service for guests at several properties across the network at significantly reduced costs.

No Phone System Has More Flexible Technology

The Elite IPK II is one of the few systems that supports the latest Voice over Internet Protocol (VoIP) telephones as well as traditional Time Division Multiplex (TDM) telephones or a combination of both. Select traditional corded telephones, cordless or even wireless phones to meet guest and staff requirements.

When it comes to technology for the hospitality industry, no one has more experience and more advanced business solutions than NEC.

To find out more, visit necunified.com

